

# LOGISTIC OPERATIONS MANAGEMENT

## TRAINING AND JOB PROFILE



### ▶ **WHAT DOES A LOGISTIC OPERATIONS MANAGER DO?**

#### **Moving goods, connecting the world of commerce – over all continents**

Flashlights from China, cars from Germany, coffee from Guatemala – the signs of globalisation can be spotted everywhere. Whenever a product has to cross a border and arrives exactly wherever it is needed, Logistic Operations Managers are likely to be involved. They organise and optimise freight transport and shipping around the world for their customers in industry and trade. In order for a project to become a “logistical masterpiece” a lot of coordination work is required: different processes need to be coordinated; planned and precisely.

Supported by:



on the basis of a decision  
by the German Bundestag

Coordinated & certified by:



## ▶ WHERE DOES A LOGISTIC OPERATIONS MANAGER WORK?

As a Logistic Operations Managers you can work for freight forwarders and other logistics service providers in the area of transshipment and warehousing. You can also sell logistical services by developing transport solutions and logistics concepts, taking into account economic, legal and ecological aspects. Your workspace will usually be a warehouse, an airport or sea port or the office of a freight forwarding company.

## ▶ WHAT'S THE TRAINING CONTENT?

- Know transport, customs and insurance guidelines and the specifics of transport
- Carry out business, commercial and administrative activities
- Process-oriented goods and services in transport and logistics
- Serve customers worldwide and across borders
- Warehouse logistics
- Consolidated cargo and transport systems
- Contracts, liability and insurances
- Marketing
- Dangerous goods, security and safety
- Quality management

## ▶ THE 3 MOST IMPORTANT STRENGTHS FOR LOGISTIC OPERATIONS MANAGEMENT:



**Self-organisation**



**Analytical Skills**



**Diligence & Accuracy**

## ▶ TRAINING DURATION & EXAMS

Typically the duration of German Dual Vocational Training for Logistic Operations Management is 3 years, split up into a rotation of 70% on-the-job training and 30% theory training in a vocational institute.

After around 18 months there will be an intermediate examination and at the end of the 3 years, the Final Examination, a combination of written tests, oral and practical presentation, takes place.

## ▶ CERTIFICATES

Upon successful completion of the training and passing of the exams, you will be awarded with a professional certificate by the Association of German Chambers of Commerce and Industry (DIHK) and a Malaysian Skills Advanced Diploma by JPK.